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Media Release

PNGPCL conducts one-day training for its VYA

More than 50 young men and women attended an intensive training course to help them provide quality hospitality and service to tourists who arrive at the Port Moresby Port.

The training was provided by PNG Ports Corporation Limited (PNGPCL) at its Head Office and is the first in a series of training sessions to be provided for up to 500 Volunteer Youth Ambassadors (VYA).

PNGPCL's Human Resources Department conducted the one-day training targeted at Personal Effectiveness, Communication, Tour Guide Skills, Customer Service Skills, PNG & Port Moresby History, General Visitor Information on PNG and Culture Orientation Awareness.

The VYA program is a voluntary service that was launched in April this year and is a Community Engagement Initiative of PNG Ports to assist in promoting PNG to visitors entering PNGPCL ports.

Mr Riches in welcoming the VYA urged them to understand and appreciate their roles as ambassadors of Papua New Guinea and PNGPCL.

"Effective training must include an awareness of general and personal conduct and habits which are conducive to excellent hospitality and service and must be adopted after the completion of this training," he said.

Mr Riches said the VYA program is not only promoting tourism but is also a step towards achieving the Company's vision of improving port services.

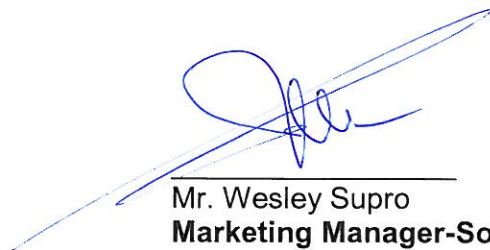
He further thanked those participants who were engaged during the recent visit by Chinese Navy vessels "Zhenghe" and Frigate "Mianyang" for displaying qualities of good ambassadors.

"I would like to congratulate all of those who participated during the recent visit of the Chinese naval vessels for a job well done," he said.

Mr Riches further urged the youth ambassadors to participate meaningfully to this one-day training as it is aimed at providing them with the knowledge and skills to showcase Papua New Guinean hospitality and culture to visitors.

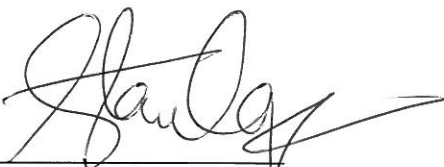
The VYA program will initially be rolled out at Port Moresby and later to other maritime provinces which have frequent cruise ship visits.

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